

Safeguarding Assurance Report 15-06- 2014

Annex D

Safeguarding Adults Performance Report

April 2013 – March 2014

Introduction:

1. This is the performance report of adults safeguarding activity in City of York Council for the year ending March 2014. It provides information which has been submitted to the Information Centre as the Safeguarding Adults Return.
2. The Safeguarding Adults Return replaces the 'AVA' (Abuse of Vulnerable Adults) return of previous years. Benchmarking data will not be available for 2013-14 until September.
3. Benchmarking information is available, and provided where possible for 2012-13, but this does not fully match the data used for 2013-14. The Health and Social Care Information Centre Comparator report for 2012-13 is available as a background paper.

SECTION 1. : Information about the victim and their circumstances

Number of referrals

Total	18-64	65-74	75-84	85-94	95+
342	105	33	86	108	10

This was a significant rise in the number of people where an investigation or enquiry was required. In 2012-13 we received a total of 214 referrals.

In 2012-13 we measured the number of repeat referrals. York compared well with both the national and comparator group authorities, with 7% of referrals being a further concern about the same person, compared to 17% nationally and around 14% for comparator authorities.

Primary Group

	Previously known to social Care	Previously not known	Total
Physical Disability, Frailty or Sensory Impairment	188	16	202
Of which were sensory impaired	8	0	8
Mental Health	34	7	41

Of which dementia	12	0	12
Learning Disability	44	0	44
Substance Misuse	1	0	1
Other vulnerable people	28	24	52

Although the categories for 2013-14 were slightly different the comparator report showed that again we had higher numbers of people with physical disabilities and learning disability needs referred, compared to the national and comparator authorities, and lower numbers of people with mental health needs.

Ethnicity

	Already known to the LA	Previously unknown to LA	Total
White	285	38	323
Mixed/Multiple	0	0	0
Asian/Asian British	3	1	4
Black/African/Caribbean/Black British	1	1	2
Any other ethnic group	0	0	0
Refused	0	2	2
Undeclared/Not Known	6	5	11

York's population is changing rapidly, with an estimated 11% of the population now likely to be from minority communities.

Population numbers for minority communities in York continue to be lower in the older age groups, who are more likely to be the subject of safeguarding alerts and referrals.

It is estimated there were 3 people over 85 of mixed ethnicity in 2010, 11 people of Asian origin over 85, 6 of Chinese origin and no Black or Black British over 85 (Projecting Older People Population Information System)

<http://www.poppi.org.uk/index.php?&PHPSESSID=mjcf3l8dt6gk3177f3vn73jhr0&arealD=8301&np=1> (accessed 16/06/14).

Based on these age sensitive population figures Safeguarding activity in York is still broadly in line with our diverse communities

Type of abuse

Type of alleged abuse or risk	Social Care support, paid, contracted or commissioned	Other	Total
Physical	45	58	103
Sexual	2	13	15
Psychological/Emotional	30	55	85
Financial and material	24	53	77
Neglect or acts of omission	51	27	78
Discriminatory	1	4	5
Institutional	4	5	9

These figures are taken from the concluded referrals during the year. There may be more than one type of abuse alleged for each individual referral.

Location of abuse

Location Of Abuse	Social Care support, paid, contracted or commissioned	Other	Total
Care Home	53	18	71
Hospital	3	14	17
Own home	57	86	143

Service within the community	0	1	1
Other	4	24	28

Section 2: Outcomes following safeguarding investigation

This data set is taken from cases that have been through an investigation and have been concluded. It does not take account of safeguarding issues alerted to CYC which have been dealt with at an earlier (initial assessment) stage in the process.

Conclusion	Social Care support, paid, contracted or commissioned	Other	Total
Fully substantiated	41	39	80
Partially substantiated	11	15	26
Inconclusive	33	42	75
Not substantiated	27	35	62
Investigation ceased at individuals request	2	9	11

The number of cases reaching a conclusion increased compared to previous years (146 in 2012-13 and 190 in 2011-12)

The percentage substantiated was lower this year at nearly 42%, compared to just fewer than 50% in 2012-13. Last year the England and Comparator group averages were around 35% of referrals substantiated.

29% of completed referrals were inconclusive last year. This is almost 10% higher than in the previous year and slightly higher than the England and Comparator Authority averages for 2012-13

Capacity to make informed choices

This is a new indicator, which considers how many people subject to safeguarding process lacked capacity, and how many of these people were supported by an advocate, family member or friend.

Number assessed as lacking capacity	18-64	65-74	75-84	85-94	95+
Yes	29	11	21	25	3
No	26	6	19	25	2
Don't Know	36	12	14	22	3
Supported by an advocate family member or friend	5	2	6	10	1

Of concern is the number of people where it is not known whether they have capacity and the low number of people considered not to have capacity who were supported by an advocate, family member or friend.

Action is planned for the coming year to improve capacity assessments.

The Care Act will require that we offer the support of an advocate to people subject to safeguarding processes who lack capacity and do not have someone who can safely support them through the process.

Serious Case reviews

No Serious case reviews were undertaken last year